

How to claim your tickets in GUTS



Ôskwanteklip - Non Creators Company

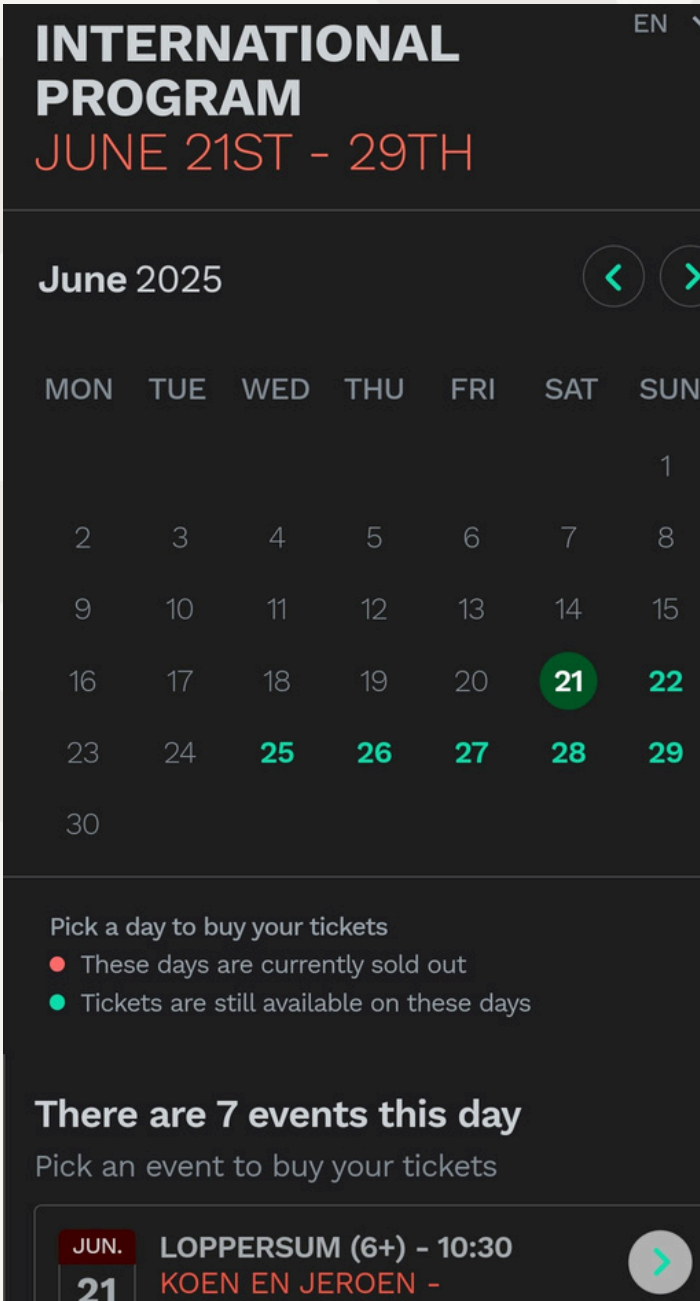
THRE

Step 1

After clicking on your personal link, you will be guided to the calender (as pictured here below).

The days where there are performances are highlighted in green.

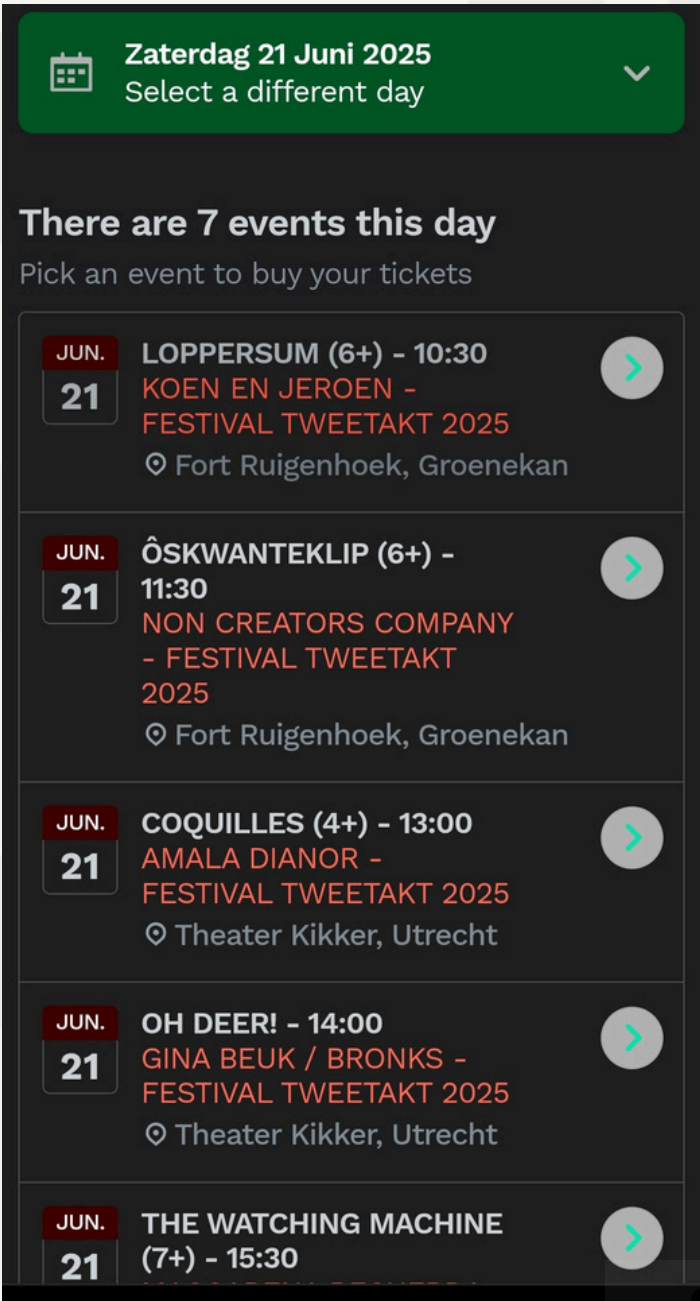
To go to a specific date you simply have to press on a green date. In this example we will select June 21st.



Step 2

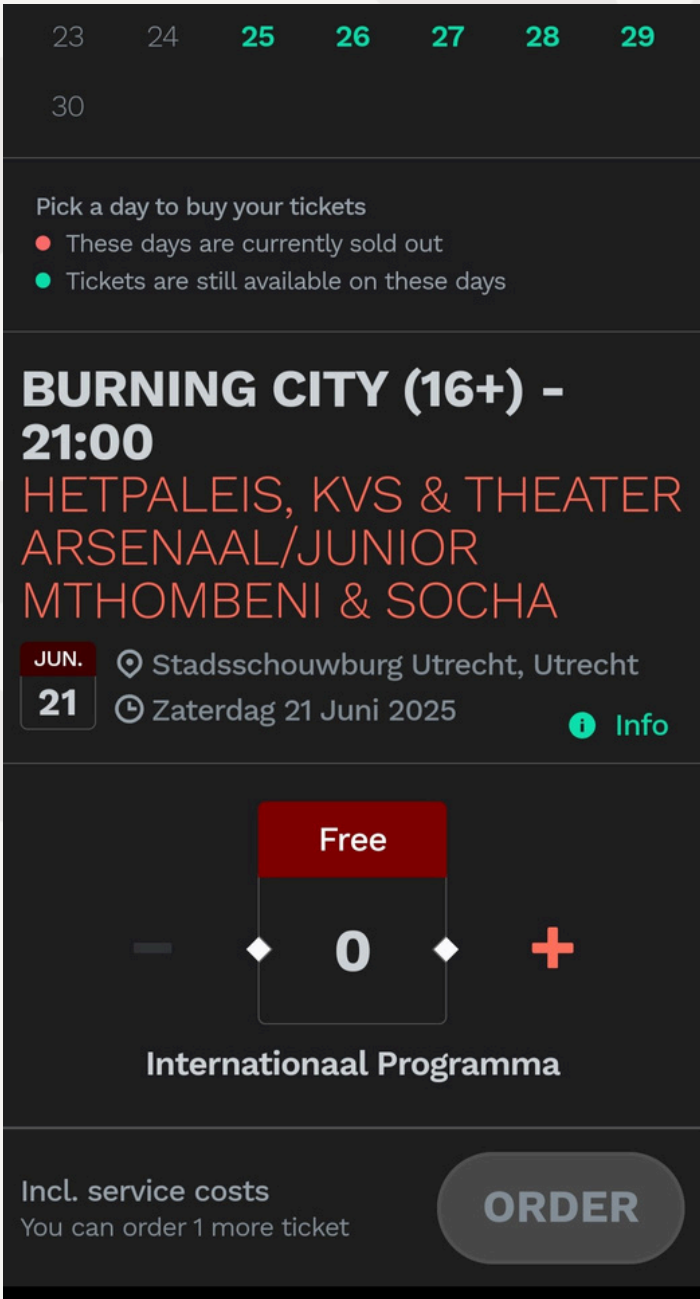
After clicking on the date you will be guided to a list of the available performances of that specific day.

You can scroll up and down and select a performance. In this case we will select the performance Burning City that is at the bottom of the list.



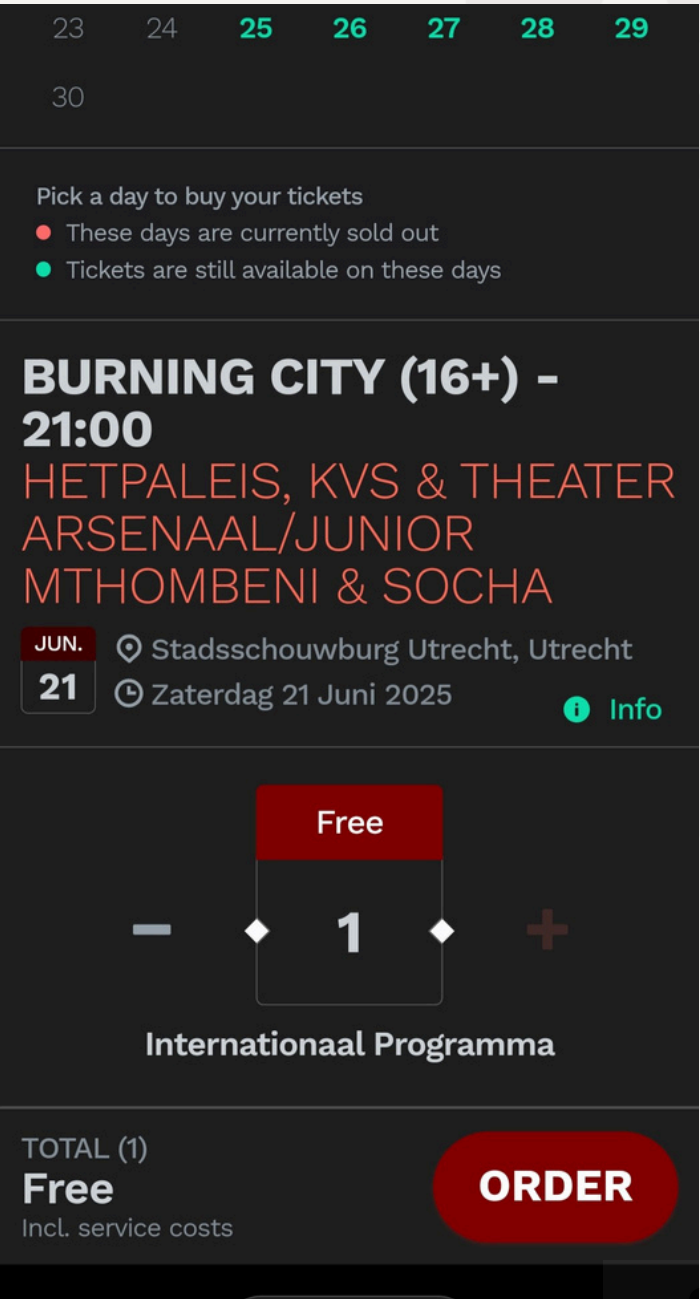
Step 3

To "claim" your ticket you will need to add a ticket in your basket. You can do this by pressing on the + sign that is pictured here below in red.



Step 4

After you have pressed on the + sign, you will have to press the ORDER button on the bottom right that has now turned red.



Step 5

After you pressed ORDER you will be guided to the checkout page. There, you need to accept the terms and conditions by checking the box. After that you need to press the CONFIRM button that has turned red.

**BURNING CITY (16+) -
21:00**
HETPALEIS, KVS & THEATER
ARSENAAL/JUNIOR
MTHOMBENI & SOCHA


JUN.
21

📍 Stadsschouwburg Utrecht, Utrecht
🕒 Zaterdag 21 Juni 2025

1x

Internationaal
Programma

€ 0,00

 1

Free

Ticket Including service costs

☒

Ik ga akkoord met de algemene
voorwaarden en privacy statement van
Festival Tweetakt. - [Terms and
conditions](#) (mandatory)

☐

Houd mij op de hoogte van het laatste
festivalnieuws via de nieuwsbrief. -
[Privacy_policy](#)

CONFIRM

Step 6

After you have pressed the confirm button, you will now see "Order Successful!" screen. Now when you return to your GUTS app (and refreshed is) you will now see the performance in your overview

Order successful!

✉ An order confirmation has been sent to kaartverkoop@tweetakt.nl - if it's not there, be sure to check your spam.

**Tickets from GUTS work on your
smartphone, so install the app!**

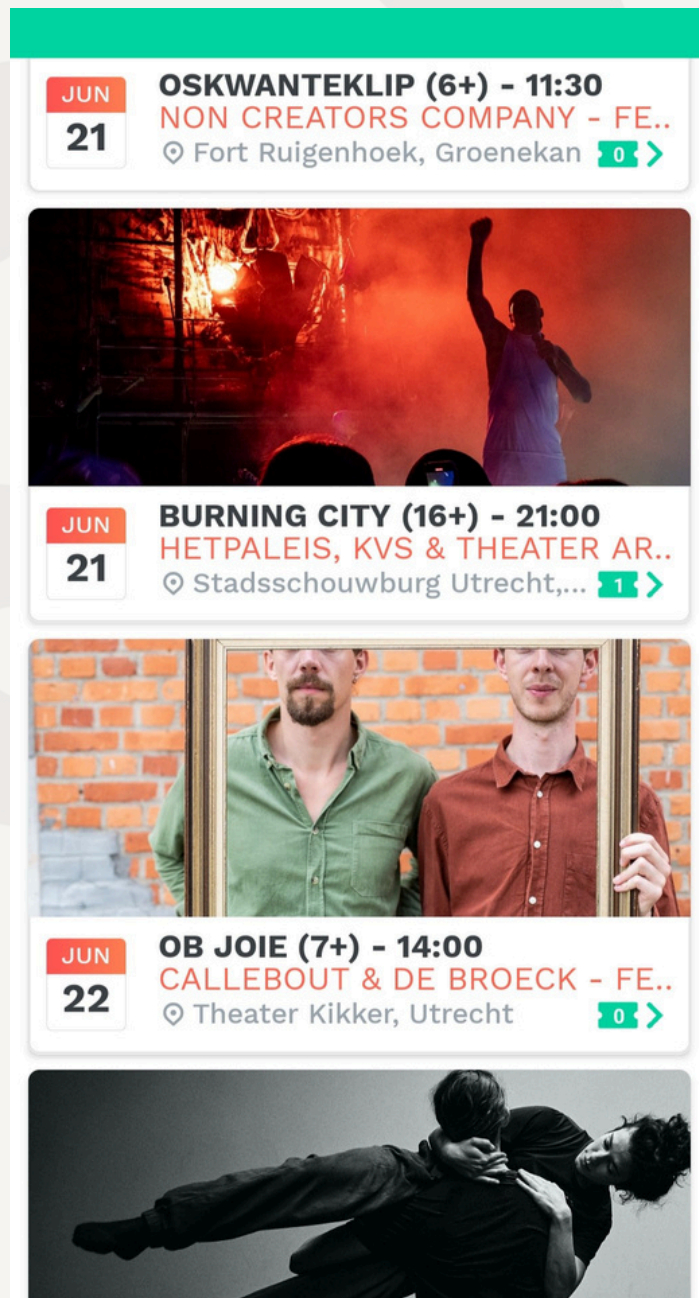
Benefits of using the app:

- The digital tickets in the app get you into the event.
- Easily sell tickets if you can't make it.
- Give away tickets or share them with friends.

 **Install app**

Step 7

When you open your GUTS app, you will now see the performance in your overview (you might need to refresh the app to see it).



Step 8

If you click on the performance you will see your ticket. The QR code will be visible a couple of hours before the show opens. The QR code is a living code which means that it changes shape every eight seconds.

